# Safer Lewisham Plan 2014 / 2015

#### INTRODUCTION About This Document

- The Crime and Disorder Act 1998 as amended by section 97 and 98 of the Police Reform Act 2002, places a requirement on Community Safety Partnerships (CSP) (In Lewisham, the Safer Lewisham Partnership) to develop a three year Crime and Disorder Strategy which sets out how crime and Anti-Social Behaviour will be tackled – Safer Lewisham Strategy 2014-2017
- An additional responsibility is also placed on Community Safety Partnerships to produce a Strategic Assessment to ensure emerging community safety trends are captured, and priorities are refreshed where necessary.
- The Annual Plan outlines the main priorities for the Safer Lewisham Partnership, which have been identified through the Strategic Assessment.
- The accompanying **Strategic Action Plan** sets out how the Partnership will work together over the next year to tackle crime and disorder priorities building on best practice around effective crime reduction and clear objectives and outcomes to be achieved.

# THE SAFER LEWISHAM PLAN Community Safety Partnership Plan 2014- 2015

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# PART ONE

#### Our Aim: A Safer Lewisham

Lewisham's Sustainable Communities Strategy 2008-20 set the Local Strategic Partnership a goal of making Lewisham the best place in London to live, work and learn. Delivering on this depends on our success in creating a climate where:

#### People feel safe and live free from crime, anti-social behavior and abuse

Through effective partnership working and effective engagement with communities the Safer Lewisham partner agencies will work together to ensure we achieve measurable reductions in a range of victim based offences. We aim to deliver services smartly and focus on outcomes with a clear impact on the daily lives of our residents.

The Safer Lewisham Annual Plan outlines the main priorities for the Safer Lewisham Partnership, which have been identified through the Strategic Assessment. The accompanying **Strategic Action Plan** sets out how the Partnership will work together over the next year to tackle crime and disorder priorities building on best practice around effective crime reduction and clear objectives and outcomes to be achieved.

#### What Was Achieved in 2013-14?

Overall police recorded crime in the borough, has fallen significantly; the number of Total Notifiable Offences falling by 10.5% in the 12 months to February 2014.

It is difficult to compare the changes in Serious Violent offending in Lewisham, due a change in recording definitions. As a result, police statistics are showing large increases this year, but because of the new definitions 13/14 violence statistics are not comparable with previous years. The Safer Lewisham Partnership will use 13/14 Serious Violence statistics as the baseline comparator for future years, in line with other boroughs in London.

#### **GOOD** Practice

#### YOUTH MARAC (Multi Agency Risk Assessment Conference) OFSTED REVIEW

An Ofsted Review of Lewisham's Victims of Serious Youth Violence MARAC was undertaken and published on the Ofsted website in May 2013 and highlighted the following:

"Representatives from the partnerships agree that overall the project represents excellent value for money. Successful outcomes from the establishment of this project are palpable. Young people are confident that they have been supported in achieving personal goals such as accessing education or finding alternative accommodation *'I don't know where I would be now without Youth MARAC'* is a typical quote. Organisations across the borough confirm that the Youth MARAC has been successful in addressing some of the difficulties of working across different departments and organisations. Since the development of the Youth MARAC project, the team reports a 55% reduction in serious youth violence. Further benefits show that by reducing the number of serious incidents the financial cost on the criminal justice system, local businesses and health care services have also decreased ".

The 'Violence With Injury' category has not been affected by the definition change and shows a minor increase of 2% over 12 months to February 2014.

Serious Acquisitive Crime (Robbery, Burglary, Shoplifting, Motor Vehicle Crime) the key volume indicator declined by 8.8% over 12months to February 2014.

#### **GOOD Practice**

Lewisham, Deptford and Catford responsible retailers lock up their knives

Businesses in Lewisham, Deptford and Catford have signed up to a **Responsible Retailers Agreement** (RRA) with Lewisham Council that has seen them remove larger, kitchen-type knives

and blades from general sale and keep them securely locked.

The Responsible Retailers Agreement is a borough-wide campaign that puts the responsibility on businesses to act responsibly when selling products such as knives, super-strength alcohol, tobacco and fireworks to the general public. Supported by the Council and Lewisham Police, businesses sign up and work in partnership to ensure that they are compliant with legal regulations and responsibilities, and also think about the social impact that their business can have locally.

The Agreement stresses the influence that businesses can have on the local community, by helping to deter anti-social behaviour and crime through being a responsible retailer.

Retailers and butchers shops have signed up to an Agreement that ensures knives, lighters and age-restricted toys such as 'BB' guns, that can be used in a dangerous manner or used to cause harm, are securely locked away and out of plain sight and are only accessible by staff.

TK Maxx in Lewisham has taken a step further and removed all large, kitchen-type knives and blades, such as arts and craft knives from sale in its Lewisham store, only selling boxed cutlery sets.

So far 32 businesses in Lewisham, Deptford and Catford have signed up to a Responsible Retailer Agreement for the sale of knives and officers (working with Lewisham Borough Business Against Crime LBBAC) continue working to encourage more businesses to join them. Other parts of the campaign have been aimed at tackling the restriction of the sale of super-strength alcohol and a clamp down on illicit tobacco sales will follow.

Responsible Retailers that sign up to the Agreement will display a window sticker to let people know that they are a Responsible Retailer.

Knife Enabled Crime remains largely unchanged from previous year, with a minor reduction of 1.4% and Personal Robbery has been reduced by 7%. These were key strategic objectives set by previous Strategic Assessment.

Less encouraging is the increase in Domestic Violence incidents by 10% despite a number of key programmes delivered over the past twelve months. These offences rose significantly over the calendar year following a consistent and significant decrease over the previous 4 years. The increase in Domestic Violence is in line with London trends, where on average reported incidents of DV rose by 10%.

#### **GOOD** Practice

#### Lewisham Domestic Violence Multi Agency Risk Assessment Conference (MARAC)

The DV MARAC aims to safeguard the highest risk victims of domestic violence and abuse as well as their children, whilst making links with other public protection arrangements in relation to perpetrators and vulnerable adults and to safeguard agency staff. This is achieved by an information sharing and action planning process at MARAC with case management and specialist support before, during and after the meeting provided by the Independent Domestic Violence Advocates (IDVA).

Lewisham MARAC is routinely cited by CAADA as an "example MARAC for good practice", with professionals from across the country attending to observe the Lewisham MARAC in operation. After every visit, the Chair and Coordinator of the Lewisham MARAC meet with the visiting professionals to share best practice procedures.

Lewisham DV MARAC has also recently been selected to participate with CAADA in a Home Office study on the support given to victims of domestic violence and abuse who are 16 and 17 year old and referred to the MARAC. The outcomes of this study will be shared on a national level, as well as with partners across the council.

#### **GOOD** Practice

#### **CSE Multi Agency Sexual Exploitation (MASE)**

Having already developed good practice in multi agency casework on challenging issues, Lewisham has been chosen by the Metropolitan Police as one of the two pilot areas in London to lead on Child Sexual Exploitation. This pilot project arose from recognition that multiagency intervention in cases of child sexual exploitation needing to be radically overhauled following a highly publicised case in Rochdale. The pilot started on 7<sup>th</sup> May 2013. The pilot requires the police to set up specialised child sexual exploitation units. These units hold monthly interagency meetings in partnership with Children's Services such as Education, Children Social Care, Youth Offending Service and also Crime Reduction and Sexual Health Services to share information on cases and locations of CSE, develop plans and track actions. This pilot will be evaluated in 2014.

With regards to Police measures of Ant-Social Behaviour, Lewisham's performance against selected performance indicators presents a mixed picture – incidences of criminal damage, a key linked offence are down significantly by 7.5% but ASB CAD calls handled by the Metropolitan Police have increased; particularly in relation to Noise Nuisance, Youth disorder and Neighbour disputes. This increase in ASB related incidents could however in part be attributed to the work of the Police and Crime Reduction Service in undertaking exercises such as 'Street a Week', Community Contact Points, Increased surgeries in key locations and the introduction of 'Grip & Pace', the Police's enhanced call handling and case allocation system.

#### **GOOD** Practice

# Lewisham wins Gold and Bronze awards at the annual London Problem Orientated Partnerships (POP) awards.

The annual POP awards bring together the Metropolitan Police Service, the Mayor's Office for Policing and Crime, Transport for London (TfL) and London Councils, to celebrate successful joint initiatives in making communities safer.

Lewisham Council's Crime Reduction Service and the Rushey Green Safer Neighbourhood Team won the bronze award in the Safer Communities category for its work to reduce crime and antisocial behaviour in the area. Over a six-month period, these teams worked in partnership along with the Trident Gang Crime Command, to initiate a series of tactics to reduce crime in Rushey Green, including the issuing of ASBOs, regular weapons sweeps and outreach work in local schools.

Lewisham also won the Safer Travel Gold award for its Skate Safe initiative, which worked to tackle the issue of young people 'skitching' i.e., hitching a lift from moving vehicles while on skates. The Met Police Safer Transport Team and Lewisham Council's Crime Reduction Service, Youth Service, Road Safety and Parks Service, worked with a range of external partners including Transport for London, Lewisham Homes and L&Q Housing Association, to create a 12-month awareness campaign aimed at young people on how to 'skate safe'.

During the campaign, young people were shown how to enjoy safe recreational skating and were also made aware of the potential legal, safety and transport consequences of behaving irresponsibly while on skates, including the loss of their free-travel rights. The Lewisham team won the top award following a 72% reduction in reported 'skitching' incidents against their 30 per cent target and are now sharing this practice with other boroughs.

# PART TWO

# Mayor's Office for Policing and Crime (MOPAC) Priorities

There have been significant changes in governance and funding flow for crime reduction related activity. The Police Reform and Social Responsibility Act 2012 abolished Police Authorities and introduced directly elected Police and Crime Commissioners. The arrangements for London and Metropolitan Police area differ from the rest of the country – the Mayor of London is the Police and Crime Commissioner and he delegates this portfolio to Mayor's Office for Policing and Crime - MOPAC.

MOPAC not only holds the Met Police to account for delivering its priorities, but it also has overarching responsibilities for crime reduction in the capital and has significant powers to commission services.

Whereas previous funding arrangements were seen as disparate, complex and inefficient, MOPAC now provides resources for community safety and crime prevention programmes to boroughs across London.

MOPAC co-commissions activity with boroughs, drawing in local expertise and matched funding for programmes that can demonstrate their impact, meet local crime demands, and help generate a strong evidence base for what works in preventing and reducing crime. It aims to deliver value for money by piloting Payment by Results (PbR) schemes, and will provide boroughs the time and assurance needed to tackle complex and entrenched crime problems by giving them the opportunity to bid for longer term funding.

#### **MOPAC Challenge**

The challenge set by MOPAC for the Metropolitan Police Service (MPS) up to 2016: "A Metropolitan Police Service (MPS) that becomes the UK's most effective, most efficient, most respected, even most loved police force"

The 20/20/20, 20/20/20 Challenge promises to:

- Cut crime by 20%
- Boost public confidence by 20%
- Cut costs by 20%
- Reduce court delays by 20%
- Increase compliance with community sentences by 20%
- Reduce reoffending by young people leaving custody by 20%

# **MOPAC 7** - MOPAC'S target for the MPS is to cut 7 key "neighbourhood" crimes by 20% by 2016

#### Crime Types:

- o Violence with injury
- o Robbery
- o Burglary
- o Theft of a motor vehicle
- Theft from a motor vehicle
- O Theft from the person
- Vandalism (criminal damage)

The aim is to achieve an aggregate Metropolitan Police—wide reduction in these offences of 20% down on average levels seen in 2008-12, or even 20% down on 2011/12 (stretch target)

In summary, MOPAC both sets broad crime-reduction priorities and funds a portion of service activity at borough level. However, there is still a statutory requirement for Community Safety Partnerships to produce the annual strategic assessment – this document – the aim of which is to analyse problems in the borough and nominate strategic priorities.

The challenge for Safer Lewisham Partnership is to align the existing statutory requirements with the new governance and funding reality, while reflecting local needs and feedback from residents.

In order to achieve this, the Safer Lewisham Partnership will be guided by the following overarching principles:

#### Maximum Victim Impact

The Safer Lewisham Partnership has listened to the views of residents and placed the needs of victims at the forefront of this plan while also ensuring that the priorities chosen are those that demonstrate the greatest impact on victims concerns. The priorities need to be able to impact on a high volume of offending whilst supporting the needs of the majority of residents. Throughout its work the SLP will continue to prioritise the needs of victims and ensure it is are accountable to local citizens.

#### Intelligence Led Prioritisation of Local Issues

Our selection of priority areas is based on a detailed analysis of current crime and disorder trends in the borough and has utilised a wide range of data sources. The assessment is not solely reliant on police recorded crime data and wherever possible the latter has been cross-referenced with data from a range of sources.

#### Strategic Relevance

The Safer Lewisham Plan is also designed to take into account new government legislation and also key changes in how we commission services.

# Safer Lewisham Partnership Priorities for 14-15:

Working closely with MOPAC, informed by local data and in response to community concerns, the Safer Lewisham Partnership has identified the following priorities:

- The *First* priority will be to focus on reducing volume crime in Lewisham. Those crimes which account for the majority of the crime experienced in the borough each year. Targeting those known offenders in key locations across the borough will have a demonstrable effect on satisfaction and confidence of victims of these crimes. This also aligns with the MOPAC challenge, through intelligence-led efforts to reduce the 'MOPAC 7' crimes of:
  - o Violence with injury
  - o Robbery
  - o Burglary
  - Theft of a motor vehicle
  - o Theft from a motor vehicle
  - o Theft from the person
  - o Vandalism (criminal damage)

In working to achieve a 20% reduction across these crime types, the SLP will ensure all public services work collaboratively and with voluntary groups and communities to prevent crime, support victims and reduce re-offending while improving confidence across all criminal justice agencies.

- The *Second* priority will be to reduce key violent crime with particular focus on reducing 'Serious Youth Violence' (SYV) and 'Violence Against Women and Girls' (VAWG)
- The *Third* priority will be to ensure that the issue of greatest concern to residents, 'Anti Social Behaviour' (ASB), is dealt with swiftly, proportionately and with the victim at the heart of finding a resolution.

# PART THREE

#### How will this be delivered?

The objectives set out above will be met with consideration of the following:

- 1. Performance
- 2. Crime Prevention and Victim Satisfaction
- 3. Reducing Reoffending

#### Priority 1 Reducing Volume Crime in Lewisham

#### **Performance**

The success of the partnership's efforts will be judged by reductions in the following linked offences:

- Violence with injury
- Robbery
- Burglary
- Theft of a motor vehicle
- Theft from a motor vehicle
- Theft from the person
- Vandalism (criminal damage)

#### **Crime Prevention**

Lewisham has seen fluctuations in these crime types (particularly burglary and robbery) over a number of years. Hotspots have been identified and a significant amount of multi-agency work has been put in over the past year, tackling issues through location based problem solving processes, services attending the Reducing Reoffending Panel to focus on key known offenders, improved working relationships with Housing , increased use of technology (Smart Water, CCTV and shortly Police body worn cameras) and progress in the use of post conviction ASBOs and injunctions for burglars.

Work continues to support specific vulnerable groups and communities and police and Council officers provide advice and information on crime prevention right across the borough. All public services agencies will continue to work together in delivering these key messages.

Programmes such as Neighbourhood Watch Schemes, City Safe Havens, Lewisham Borough Business against Crime (LBBAC) also support this support this work.

Changes in the Local Policing Model will enable continued and greater focus on hotspots and partnership approaches to tackling issues in localities.

#### Reducing Reoffending

Most offending is repeat offending with a relatively small number of prolific offenders being responsible for the bulk of acquisitive crime.

Cutting reoffending rates is clearly a critical factor in driving down volume crime and last year the Partnership prioritised the development of an Integrated Offender Management model with the overarching objective of reducing reoffending rates amongst the borough's most prolific offenders. An important element of this strategy was the re-commissioning of the Drug Intervention Service provider on a payment by results basis and the setting up of the Repeat Offenders group to case manage offenders assessed to pose high risk of offending.

A whole system drug and alcohol treatment redesign is taking place, which will improve services and help tackle the issues of alcohol related violence and the harm caused to communities by drug abuse and levels of crime linked to this.

Work is currently underway to establish what improvements and further provisions need to be developed to ensure better health outcomes for offenders and those in vulnerable positions on the cusp of offending.

The Transforming Rehabilitation agenda will see a dramatic reorganisation of the Probation Service, with most local offender management activity commissioned out to a private sector: Community Rehabilitation Company (CRC). There will be one CRC for the whole of London. These changes are likely to take effect from late 2014 to 2015, and the SLP will work in partnership with the Ministry Of Justice, National Offender Management Service and CRCs in order to ensure the best possible outcomes for Lewisham offenders and residents.

Prioritising reducing reoffending for both young people and adults will allow the partnership to target a range of acquisitive crimes and link with the wider targets around Justice Reinvestment; working with the Ministry of Justice to reduce the demand on the Criminal Justice system as a whole.

#### **Priority 2**

Reduce violent crime with particular focus on reducing 'Serious Youth Violence' (SYV) and 'Violence Against Women and Girls' (VAWG)

#### Performance

The success of the partnership's efforts will be judged by reductions in the following linked offences:

- Serious Violence
- Violence with injury
- Domestic Violence and abuse.
- Rape and Sexual Violence.
- Sexual Exploitation with specific focus on children.

#### **Crime Prevention**

#### Serious Youth Violence - SYV

Activity to address Serious Youth Violence has been a key priority for the Safer Lewisham Partnership for the past six years, The Serious Youth Violence Strategic Action Plan has been developed to significantly reduce both the existence of youth gangs in Lewisham and the violence associated with and attributed to these gangs and street violence. The Plan sits beneath and informs the Safer Lewisham Strategy.

The principal aims of the Plan are:

- To identify, target and disrupt the most prolific perpetrators of serious violence in Lewisham;
- To identify those young people most at risk of becoming victims or offenders of violent crime at the earliest stage, so that appropriate interventions can be applied to reduce these risks;
- To ensure that all young people in Lewisham feel safe, healthy, valued and empowered to achieve their full potential in education, employment and in their community.

To achieve this, a number of evidence based programmes, initiatives and proactive tactics have been undertaken including Police enforcement of key gang nominals, activity by Lewisham's Anti-Social Behaviour Panel and ongoing prevention work with schools, youth clubs and voluntary community groups.

#### Violence Against Women and Girls (VAWG)

Lewisham Council has a long history of commitment to tackling domestic and sexual violence. This work is now supported by a comprehensive approach to tackling violence

against women and girls through a systemic VAWG Plan. This first Violence Against Women and Girls (VAWG) Plan for Lewisham has been developed as a result of the excellent partnership work over the last few years with individuals, organisations and victims of violence.

A needs assessment was undertaken in the summer of 2013 to look at the prevalence of VAWG locally and to determine what our priorities should be. We also consulted with our Council partners as well as residents and victims of VAWG.

The needs assessment identified gaps in local knowledge in a number of areas; and proposes 3 key strands for local focus and priority:

- Domestic violence and abuse
- Rape and sexual violence
- Sexual exploitation with particular focus on children

The VAWG Plan 2014-17 is Lewisham's first Violence Against Women and Girls Plan and aims to build on the existing work incorporated in the Council's Domestic and Sexual Violence Action Plan and supports the Mayor of London's Mayoral Strategy on Violence Against Women and Girls 2013-2017, which was launched November 2013 and informs this Plan. This pan-London strategy forms part of the London's Police and Crime Plan which demonstrates the Mayor and Deputy Mayor's commitment to reducing the prevalence of VAWG and improving confidence of victims in London.

The Plan sets out three important objectives for our borough;

- To develop a better understanding of VAWG and its impact in our borough;
- To ensure an improved access to the support and protection services offered to women and girls in our borough;
- To hold perpetrators to account.

#### **Reducing Reoffending**

#### Serious Youth Violence (SYV)

Since the creation of the Mayor's Office for Policing and Crime (MOPAC), Lewisham submitted a bid for funds to tackle youth violence through a Multi-Agency Lewisham Serious Youth Violence team, an integrated mechanism that combines some of the enforcement and all the support features of services indicated in the Youth MARAC model. This funding will focus on the further reduction of Serious Youth Violence (SYV) across the Borough through the multi-agency Lewisham Serious Youth Violence team. The team will expand upon the established practice already delivered through Trilogy + and the Youth MARAC, whilst recognising the closer relationship that now exists between victim and perpetrator.

This has been highlighted through the Home Office Ending Gang and Youth Violence (EGYV) report as an area of strength to be developed further. These interventions were

also praised for two consecutive years at the Joint Engagement Meetings (JEMs) held by the London Mayor's office.

This funding will allow the continued expansion of the partnership across the police, voluntary and statutory sector, with a clear focus on developing mental health referral and intervention pathways for gang/violence affected young people who have experienced serious trauma.

#### Violence Against Women Girls (VAWG)

Challenging the attitudes, behaviours and practices that allow VAWG to prevail is also key to this Plan, and this will be done in the context of a local, national and international commitment to eradicating violence against women and girls. Lewisham continues to offer a co-ordinated response to domestic violence and abuse, a strand of VAWG. We will ensure that Lewisham continues to demonstrate strong leadership in tackling violence against women and girls.

#### **DV Perpetrator Programme**

This programme (currently running in Lewisham) is available for any man who wants to end his abusive behaviour towards a female partner or ex-partner. The men's programme comprises group work sessions and individual counselling. TRYangle also offer a Women's Service for women whose partner or ex-partner is on the programme. The focus of the Women's Service is on safety planning. TRYangle also provide 1:1 counselling for both men and women.

The project has been independently evaluated by the Centre for Applied Social Research at the University of Greenwich (November 2012) and showed that "both perpetrators and victims attending and completing the Bromley pilot of the TRYangle programme evaluated it highly". Many male participants believed that what they learned as a result of attending the programme, had enabled them to change their behaviour for the better.

The Youth Offending Service also deliver one to one interventions with 16 and 17 year old perpetrators of domestic violence in line with the government's amended definition of domestic violence.

#### **Domestic Violence Courts**

Since January 2012, all domestic violence cases are reserved for Wednesdays at Bexley Magistrates Court. The MARAC & SDVC Coordinator attends the Domestic Violence Court at Bexley Magistrates court every Wednesday to get court outcomes on cases and update domestic violence services so that victims can be kept informed. The MARAC & SDVC Coordinator also coordinates the quarterly DV Court Operational Group meetings, which involves agencies across the four South East London areas – Bexley, Bromley, Greenwich and Lewisham.

#### **Priority 3**

Ensure that the issue of greatest concern to residents, 'Anti Social Behaviour' (ASB), is dealt with swiftly, proportionately and with the victim at the heart of finding a resolution.

#### Performance

The success of the partnership's efforts will be judged by reductions in the following linked offences:

- Police ASB CADS (Computerised Aided Dispatch)
- Incidents of Criminal Damage
- MOPAC 7 Component: Vandalism (criminal damage)

#### Crime Prevention

ASB casework and key hotspots have been identified and a number of multi-agency initiatives has been put in place to tackle these issues. These include creating the Lewisham ASB Victims MARAC, developing location based problem solving processes, increased use of technology (Smart Water, CCTV and shortly Police body worn cameras) and increased use of post conviction ASBOs and injunctions where needed. The multi agency 'Street a Week' programme has had a positive effect on community relations and has lead to increased reporting of ASB where used. Also, alongside the Borough wide Designated Public Place Order (DPPO) in place to tackle street drinking, the Partnership has also used Dispersal Zones as a tool to tackle ASB in town centres.

Crime Reduction Service Officers routinely present workshops in schools on topics from ASB and Knife Crime to Hate Crime and Cyber-Bullying and Police and Local Authority Officers meet the public at regularly held Crime Reduction roadshows throughout the borough. This is also underway through Police Contact Points.

The Crime Reduction Service has worked closely with the Home Office and Victim Support on the introduction of the New Victims Code and Lewisham launched a Victims Pledge last year. Partners are currently working on a strategy to better inform young people of their rights and responsibilities, particularly around Stop & Search, when they come into contact with the Police of Local Authority

#### **Mental Health and ASB**

London Councils have undertaken a survey and recently produced their findings in response to Community safety departments in London boroughs reporting that a significant proportion of anti-social behaviour (ASB) cases they are dealing with have a mental health dimension. That is to say that either or both the complainant and alleged perpetrator have mental health support needs. The need however may or may not be formally diagnosed and this is one of the many issues that make dealing with ASB of this

kind particularly complex. Other issues include effective information sharing and partnership working between agencies.

London's boroughs recognise the detrimental effect ASB can have on communities, and are preparing for legislative changes, that include the Community Trigger and Community Remedy, which aim to bring a more victim-centred and restorative approach to tackling ASB. Boroughs are also focused on addressing the complex underlying causes of ASB. Where there is a mental health dimension, boroughs are continually striving to get the balance right in terms of prevention, support and enforcement.

The survey confirmed that mental health was recognised as an issue in relation to ASB by all respondents and many boroughs reported that it appears to have an increasing impact. A complicating factor is presented by the challenge of formally identifying mental health issues within the management of ASB cases. The survey also confirmed that boroughs are firmly committed to supporting individuals with mental health needs, as well as protecting communities and individuals from ASB.

Despite some areas of good practice, including Lewisham, there is much more that could be done to improve the response across London and an agenda for both pan-London as well local partnerships to consider. Partners in Lewisham will take this forward. Lewisham are also working very closely with NHS England in the development and commissioning of services for offender health agenda and look to develop this further.

#### **Reducing Reoffending**

The Government has committed to reform the powers available to deal with anti-social behaviour.

In response to this, a consultation document was published on 7 February 2011. The resulting Anti-social Behaviour, Crime and Policing Bill 2013-14 outlines proposals to radically streamline the toolkit available to tackle anti-social behaviour. It presented five key policy proposals which were as follows:

- The Criminal Behaviour Order
- The Crime Prevention Injunction
- The Community Protection Order
- The Directions Power
- The Community Trigger

In addition to the five key policy proposals the Home Secretary has recently announced intentions to introduce a Community Remedy. This Bill is currently being debated at the House of Lords with an outcome expected shortly

All areas require detailed consideration before implementation. The community trigger and remedy will be an area for further improving our work with communities

The Community Trigger is a process which allows members of the community to ask the Community Safety Partnership to review their responses to complaints of anti-social behaviour. Registered Housing Providers (social landlords) will also be included in the trial.

The Trigger is designed to ensure we work together to try and resolve any complaints about anti-social behaviour. We will do this by talking about the problem, sharing information and using our resources to try and reach an agreeable outcome.

The Trigger should be used if you believe your complaint has not been responded to. The Trigger **can not** be used to report general acts of crime, including hate crime

The Trigger does not replace the complaints procedures of individual organisations, or your opportunity to complain to the Local Government Ombudsman or Independent Police Complaints Commission

The Community Remedy consultation will gather knowledge, expertise and opinions of policing and criminal justice stakeholders and the public more widely, to ensure that the final policy takes account of the potential impact of the changes on all affected parties.

This would be a Mayor of London sponsored menu of community sanctions for low level crime and anti-social behaviour. It would be used as part of informal and formal out of court disposals. The aim is to help Mayor make community justice more responsive and accountable to victims and the public, with proportionate but meaningful punishments.

Some police forces currently use a community resolution to deal with low-level crime and anti-social behaviour – essentially a common sense approach where the offender agrees to make amends to the victim without the case going through the criminal justice system.

Dealing with low-level crime and anti-social behaviour informally is aimed at ensuring that victims get justice straightaway, and offenders have to face immediate consequences for their actions, so that they are less likely to reoffend in the future.

#### Supporting Victims.

Treating victims with dignity and respect should be at the heart of all criminal justice agencies. Surveys consistently show that victims in LONDON are less satisfied with the service they receive.

Victim Satisfaction has a significant impact on confidence in the police and the criminal justice agencies as a whole.

Delivering a reduction in Crime & ASB will require continued joint response by police, Local Authorities, Housing providers, London Fire Service, voluntary and community sector agencies and other key agencies with a combined robust enforcement against perpetrators with support for victims. Home Office research estimates that as much as 75 % of ASB goes unreported owing partly to a lack of confidence in effective remedies and fear of reprisals. In such circumstances a lower number of complaints might reflect a worsening of the problem.

Repeat victimisation and dedicated support to victims of specific forms of crime continues to be of importance. The work of the Domestic violence and Youth MARAC (Multi Agency Referral and Assessment Conferences), public sector services and voluntary sector organisations working in this area are of key value.

#### PART FOUR

#### Finance and Resources

There have been a number of significant changes in the funding and resourcing for all aspects of the Criminal Justice system both locally and Regionally. Mayor of London is the Police and Crime Commissioner, and he delegates this portfolio to Mayor's Office for Policing and Crime - MOPAC. MOPAC not only holds the Met Police to account for delivering its priorities, but it also has overarching responsibilities for crime reduction in the capital and has significant powers to commission services. All partners are committed to working collaboratively and to support funding applications where appropriate to continue the support required to deliver on the areas identified as priorities for 2014-15.

Further copies of the Plan can be obtained on request to the Crime Reduction and Supporting People Services within the Council.

If you would like the information in the document translated into a different language, provided in large print or in Braille or the spoken word, please contact us on :

Tel No.: 0208 314 9569 Post: Crime Reduction and Supporting People Division London Borough Of Lewisham, Lawrence House, Catford Road, SE6 4RU

In developing this plan, there has been a series of consultation processes as well as collation of data from a range of sources. These have included a Public Consultation Event through the Lewisham Police and Community Consultative Group, an on-line Crime Survey and a stakeholder engagement programme. However, the Partnership is committed to ongoing improvements in the services we deliver. We would welcome any feedback, suggestions or proposals from individuals or organisations. For practical advice in relation to community safety and crime prevention, please visit the website: www.crimereduction.gov.uk

Call Crime Stoppers anonymously on 0800 555 111 to give information about a crime

For advice and support in relation to drugs and alcohol problems, visit Frank at:

www.talktofrank.com

or call 0800 776600

For information on your local Safer Neighbourhood Teams please visit:

http://www.met.police.uk/teams/lewisham/index.php